



Date: October 27, 2014
To: Thomas Bonfield, City Manager
From: Germaine Brewington, Director of Audit Services
Subject: Strategic Plan Performance Audit (October 2014)

Executive Summary

The Audit Services Department completed the report for the Strategic Plan Performance Audit dated October 2014. The purpose of the audit was to validate the underlying data reported for Goals 1-5 in the City-Wide Strategic Plan performance measures for the August, 2014 publication.

Background

At the April 15th, 2013 Council Meeting the Durham City Council adopted the fiscal year (FY) 2014 Strategic Plan (hereinafter referred to as the Plan) for the City, encompassing five over-arching goals:

1. Strong and Diverse Economy
2. Safe and Secure Community
3. Thriving Livable Neighborhoods
4. Well Managed City
5. Stewardship of City's Physical Assets

The City uses a performance management system dashboard (Clear Point) to monitor City activity and to hold staff accountable. Residents can easily view progress made on the City wide measures and initiatives, as well as identify positive and negative trends via the dashboard. The data is published semi-annually.

Overall data reported for the August 2014 publishing of the Strategic Plan were relevant to the performance measures and were from credible sources. Eighty (80) percent of the reported performance measure data were accurate.

Issues and Analysis

The attached report details the objectives, observations, and results of the Strategic Plan Performance Audit dated October 2014.

Recommendation

The Department of Audit Services recommends the City Council receive and accept the Strategic Plan Performance Audit dated October 2014 as presented and approved at the October 27, 2014 Audit Services Oversight Committee meeting.

Attachment